



Greetings from Holy Palace !

I hope that this letter finds you and your family well. We have always aimed to excel for Christ's glory and our dedicated team has put much effort in bringing Holy Palace to where it is today. Though we have much area of services to expand and add, we do have a thriving Critical Care Unit, Gynae and Obstetrics, Medicine, Surgery, Paediatrics, Orthopaedics, etc. We also have 24/7 hours doctor available, in-house diagnostics, digital X-ray and pharmacy which enables us to attend to emergency cases as well. We have been constantly adding new generation medical equipments so that we can provide the best possible care for our patients. However, as you are aware, medical treatment can be very expensive and we often find ourselves struggling financially during the course of treatment; in order to help overcome such situation, we have come up with a membership program that can lessen your financial burden by 50%. We hope that you will take advantage of our "Membership Program" and encourage everyone to become a member.

Kindly go through the terms and conditions of this program.

- (a) Annual Membership fee will be Rs. 1000 /- per person.
- (b) Membership will be active after 1 month of enrolment.
- (c) Membership will be valid for a year and thereafter will need to be renewed within 30 days of expiry. If not, on renewal it will be considered as a new registration and 1 month wait period will be applicable.
- (d) A Member is entitled to 50% concession on OPD Registration, Pathology Bill, Radiology Bill, Bed, Nursing & Treatment, Daycare, RMO charge, Blood Transfusion, Nebulisation, Stitch removal, Suturing, Catheter insertion, Ryle's Tube, Dressing, Enema, Slab removal, Slab application, ECG, Infusion machine, Suction, monitoring and Guest House.
- (e) A Member is entitled to 25% concession on Surgery Charges.
- (f) A Member is entitled to 1st OPD Consultation free of charge once a year.
- (g) A Member is entitled to first 3 days Bed, Nursing, Treatment free of charge once a year.
- (h) Concession is not applicable on Ambulance, Canteen, Private AC wards, Specialist visits, immunisation, oxygen, ventilators, Bipap and Cpap charges.
- (i) Concession is not applicable for Health Insurance beneficiaries if they intend to claim the amount from their respective insurance company.
- (j) Concession is not applicable for Swasthya Sathi Card Holders or any other government health card holders if being used during their treatment at Holy Palace.
- (k) Membership is non-transferable.
- (l) To avail membership programme benefits, members must provide their Membership card at the time of registration at the counter.
- (m) Services will be available as per availability.
- (n) Members do not have any rights to interfere in the policies and functions of the hospital or organisation. In case of any discrepancy or problem, they can contact the concerned authority.
- (o) All concessions are applicable only if patient is being treated/ admitted/ under the prescription/advise of Holy Palace Christian Hospital Doctor.

(p) RENEWAL FEE RS. 500/- ONLY FOR THOSE REGISTERING IN 2024.

Thank you and Regards,

Johny Sampang
Chairman cum Chief Functionary



82932 08154
6294 764753



holypalacecc@gmail.com
holypalacecc.com | holypalace.in.net



Lalpul, P.O. Naxalbari, Dist.
Darjeeling, WB, PIN-734429